

AUG. 18. 2005 5:03PM

+1-212-319-5101 customer 01933

NO. 9474 P. 1

Application No. 10/002,742
Information Disclosure Statement

Customer No. 01933

Attorney Docket No. 01705/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

CERTIFICATE OF FACSIMILE
TRANSMISSION
TO NO. 1-571-273-8300

Applicant(s): Toshio UENO

TOTAL PAGES: 2

Serial No. : 10/002,742

IDS (2)

Filed : November 2, 2001

I hereby certify that this paper
is being facsimile transmitted to
the Commissioner for Patents
on the date noted below.

For : SYSTEM, METHOD AND COMPUTER
PROGRAM FOR COMPLAINT REPORT
ISSUE

N. Sahadeo
Natalini P. Sahadeo

Dated: August 18, 2005

Art Unit : 3623

Examiner : Romain Jeanty

**RECEIVED
CENTRAL FAX CENTER**

AUG 18 2005

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

Submitted herewith is a Form PTO/SB/08A listing publications
which were cited by the Examiner in an Office Action dated August
3, 2005 in related application Serial No. 10/002,745.

It is respectfully requested that these publications be
considered and made of record in the present application.

It is respectfully requested that an initialed copy of the
Form PTO/SB/08A be returned to indicate that these publications
have been considered and made of record.

Respectfully submitted,

Leonard Holtz
Reg. No. 22,974

Frishauf, Holtz, Goodman & Chick, P.C.
220 Fifth Avenue, 16th Floor
New York, NY 10001-7708
Tel. No. (212) 319-4900
LH:nps
encs.

INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Application Number		10/002,742		
				Filing Date		November 2, 2001		
				First Named Inventor		Toshio UENO		
				Group Art Unit		3623		
				Examiner Name		Romain Jeanty		
				Attorney Docket Number		01705/LH		
Sheet	1	of	1					
U.S. PATENT DOCUMENTS								
Exam. Initi [*]	Cite No ¹	Document Number	Kind Code ²	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion		
		5,197,005	A	SHWARTZ et al	03-23-1993			
		5,446,883	A	KIRKBRIDE et al	08-29-1995			
		6,766,320	B1	WANG et al	07-20-2004			
FOREIGN PATENT DOCUMENTS								
Exam Initi [*]	Cite No ¹	Office ³	Document Number ¹	Kind Code ⁵	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T ⁶
Examiner Signature						Date Considered		

* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² See kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible.

⁶ Mark here if English translation is attached.

DATE MAILED: August 18, 2005